



LEON RORIJE

IT CONSULTANCY

SUMMARY

- Business consultant with experience in IT consultancy, process analysis, software development and coordinating programmers. Skilled at translating client requirements into practical technical and process improvements. Nearly six years of customer service and technical support experience from a computer hardware retailer, including responsibility for RMA and after-sales support.

WORKING EXPERIENCE

- **BUSINESS CONSULTANT**
Friscon | 12/2025 - present
 - Advising clients on improvement opportunities related to data, processes, and policies.
 - Implementing automation solutions using AI, scripts, and automation software.
 - Analyzing and improving business processes.
- **ADMINISTRATIVE RMA EMPLOYEE**
Azerty B.V. | 09/2020 - 06/2026
 - Assessing and processing warranty claims.
 - Coordinating the logistics process within the RMA department.
 - Communicating with both private and business customers.
- **STUDENT AMBASSADOR**
RUG | 09/2024 - present
 - Assisting prospective students by informing them about the university or IB programme..
 - Setting up open days and other events related to prospective students.
 - Presenting my experience to students.
- **WEB ADMINISTRATOR (VOLUNTEERING)**
Fairtrade | 09/2021 - 02/2022
 - Updating and adding information on the website.

SKILLS

PROFESSIONAL

- Leadership
- Strategic Data-Analytics
- Advising
- Project Management
- Problem Solving
- Presentation Skills
- Tech Savy
- Critical Thinking

CONTACT

- +31 6 57 09 45 00
- leonrorije@gmail.com
- Groningen
- resume.leonrorije.com
- linkedin.com/in/leonrorije/

EDUCATION

- **RUG**
International Business
2024 - 2027
- **WINDESHEIM**
Business Administration
2023 - 2024